

**Consulting. Outsourcing. Investments.** 

MMC N

MARSH MERCER KROLL GUY CARPENTER OLIVER WYMAN

03.04.08

## Ruby in Finance Case study: 60 million USD p.a.

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www.mercer.no

### Agenda

- Background
  - Me / Mercer / DC-Pension
- The case: Outsourcing 60 million USD p.a.
- The Engine: Ruby at the core
- Why Ruby / Lessons learned

#### **Background: Who is he?**

- Jon Egil Strand (31)
- Financial matematician
- M. Sc. Norwegian University of Science and Techology / University of Oslo / Boston University

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#### Background: Who is he?



www.fstat.no - combining merb and R

#### **Background: Mercer**

- Global financial consultancy
- 15 000 employees globally
- Financial brokerage
- Actuarial calculations
- International Pension Liability Accounting
- Investment Consulting
- Outsourcing

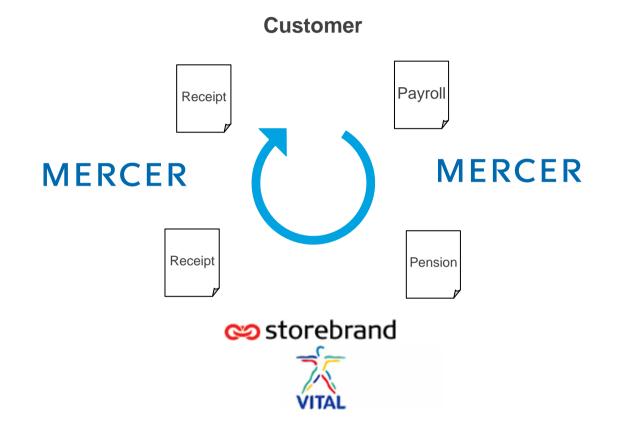


## **Background: Defined Contribution Pension Schemes**

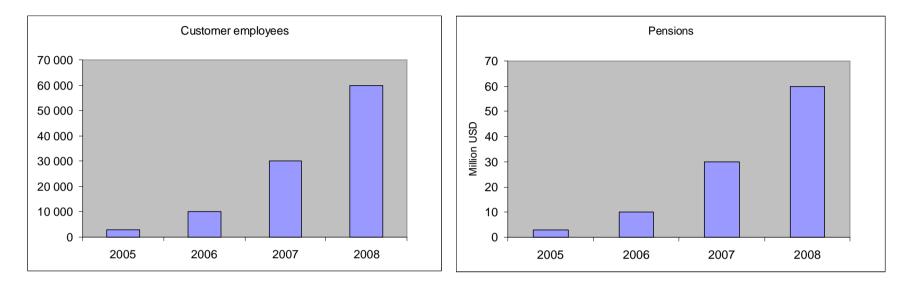


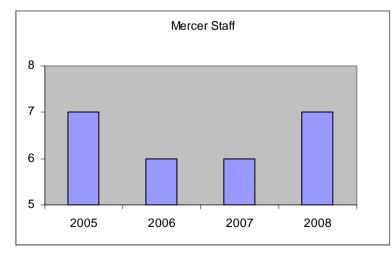
## The Case: Mercer Outsourcing

## The Case: Outsourcing what?



### The Case: Volume and staff



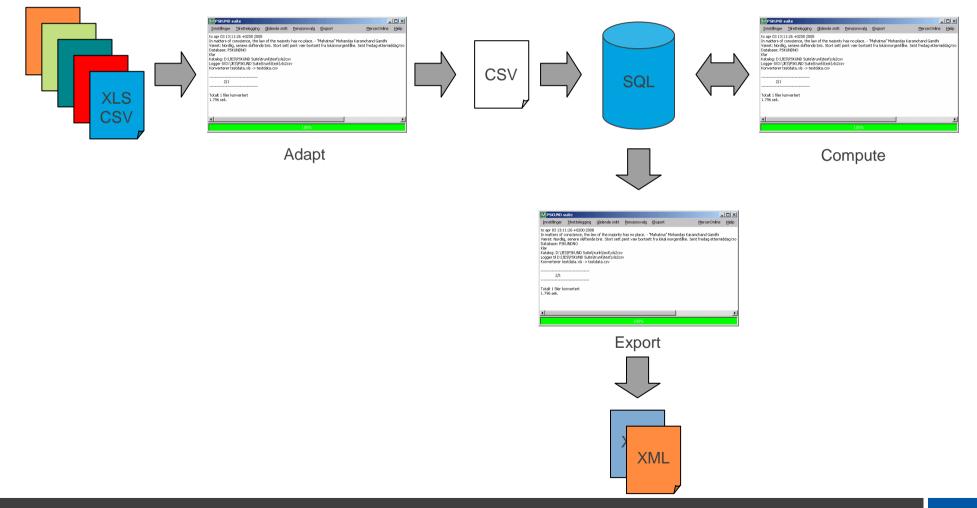


# The Engine Ruby at the core

#### The engine: The ecosystem

- Windows XP / Windows Server 2003
- MS SQL server
- Website .Net
- Active Record
- FXRuby
- RSpec

### The engine: Flow



# Why Ruby / Lessons Learned

Why Ruby: Culture in Mercer Outsourcing

Three key focus areas:

# Customer

# Customer

# Customer

listen to what he's not saying

#### Why Ruby: Show, don't tell

- Show real results
- Show real results fast
- Develop quality software
- Develop quality process
- Document quality
- Learn the trade & develop business

#### Lessons Learned: The good

- Extremely fast time to market
  - not only for initial release, but also for all subsequent features
  - dev-cycle of hours, sometimes minutes
- Very flexible technology
  - embraced many more areas of the business than initially planned
  - allows for organic, iterative development
  - Easy to grow the software and business as one
- Ruby community has deep culture and good tools for testing
  - high quality
  - documentable quality

#### Lessons Learned: The bad

- No stand-alone app
  - full dev-env on all workstations, not only on dev's
- Dependency on key personell

# MERCER



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